HPREC NEWS

Fun, friendship, service, memories for members of the Bay Area Hewlett-Packard Retired Employees Club, Inc.

.....

Sep 2020

HPREC President's Message By Bernard Bruand

I hope you are all safe and in good health in this very dangerous period for us seniors.

COVID is going to stay with us for a long time, and even after a vaccine is available, our way of life will have been changed dramatically. We just have to be patient and adapt to the new normal. Sorry that I cannot give you more positive news. We are following the situation and have decided to cancel the Holiday Luncheon.

Holiday Luncheon: No restaurant is ready to accept any request for large groups at this time, and we think that by December, not many members would be ready to join a large group of seniors and take the risk. Also, the Club cannot take such a risk. We will continue to monitor the situation and see if we can have a Spring Fling or similar event to replace the Holiday Luncheon. But it is too early to plan yet.

Picnic: We have reserved Cuesta Park for the June 26, 2021 Picnic. We hope everything will be fine at that time.

Activities: The Walks (shorter hikes on 3rd Wednesday) restarted in July with additional precautions. There was a good turnout, but the group decided to not plan others for the next few months.

All other activities have been stopped for now.

New myHPREC system: As you know from the July newsletter, we are launching the new Club website and membership system. We have concluded a very successful beta test in July, and when you read this article, we should have several members' renewals completed. We opened the system for pre-production to members who renewed first last year in August. This should give us some more user experience before starting renewals for all members starting Sep 1.

You will find an important Tech Team article and information in this issue to help you in this important transition. It is more complex this year as it changes all processes and tools, but I promise you next year will be so much simpler than previous years. The team worked hard to make it as smooth as possible and most of your data has been transferred to the new system to limit the amount of data entry you need to perform. I want to acknowledge the team and thank them for long hours of work: Steve Mar, Tom Jew, Ed Tang, Carol Nakamoto, Paula Hoelker-williams and myself.

Be patient, if it doesn't work first time for you, or you have questions, we will be available to help. Just use the **Contact HPREC** link on the new website or use the <u>ba.membershipchair@hpretirees.org</u> email noted in certain places. The process is all new and fully online, so if many members try to connect at the same time, it may slow down. Your confirming message is immediate on screen but the Welcome email message that registration is complete may take some minutes, so don't try to renew again too soon. We have no data point to check this and expect it should be fine, but be patient if it's a bit slow and let us know so we can see what can be done if needed. We need your help to improve.

We wish you all the best in this special situation. Take care and stay safe.

Feel free to contact me with any suggestions, comments or offers to help at <u>ba.president@hpretirees.org</u>.





Issue: #132

Calendar of Events

Upcoming Activities, Events, Trips and Volunteer Opportunities

This table combines information about all the Club's social gatherings into an easy-to-use format that is sorted by date. Scan this list, check off the ones you want to attend, and be sure to add them to your calendar.

	-		
Туре	Date and Time	Description and Location	Sign-up Deadline
Hike	Aug 19, 10 am – 2 pm	Stanford's Lake Lagunita Lite Hike	See Jul'20 issue
Drop-in Lunch \$	Aug 25, 11:30 am 🔊 m	Jake's of Saratoga	See Jul'20 issue
Hike	Sep 16, 10 am	Lucy Evans Nature Center Lite Hike	See Jul'20 issue
Drop-in Lunch \$	Sep 29, 11;2 m – 2 pm	Jake's of Saratoga	See Jul'20 issue
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View the current Events/Activities Calendar on myHPREC

(https://hpretirees.org/myhprec/activities/calendar-of-events/)



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<u>hpretirees.org/myhprec</u> (Legacy site: <u>hpretirees.org/hprec</u>)			

Membership Report By Oscar Lombardi, Membership Chairperson



Hello everyone and welcome to September's HPREC Membership update.

Welcome Members! I would like to extend a warm welcome to the following:

<u>NEW</u> members who joined our Club during June and July: Mike Borer, Linda Oswald, and Lok Lin. <u>REJOINED</u>: none in this cycle.

The HPREC Club membership stands at 848.

Membership Renewal:

We are again in the membership renewal cycle; we are very excited to be able to bring you a brand new solution that will make your dealings with the Club much easier while at the same time will help our volunteers eliminate many of the manual tasks that they had to do in years past.

Please take a careful look at all Membership Renewal Communications in this issue. A major thanks to all of our volunteers who worked tirelessly during the summer to bring this solution to you.

Help us increase membership! Please remember that the Club is as strong as its membership, so we continue to encourage all of you to think of friends and/or ex-colleagues who worked at least 10 years at one of the companies (HPI, HPE, Agilent, or Keysight) that form our Club but are not yet members of HPREC. If someone worked for an acquired company and was granted service credit with one of the four companies listed and is not sure if they qualify, ask us. A positive word from you on the benefits of being a member may just be what is needed to convince them to join. As usual, here are some tips and an incentive to help you with the task. Thank you!!!

Utilize our INFORMATIVE BROCHURE for recruiting. It highlights the key activities and benefits that come with being a member of HPREC. It's available on the <u>www.hpretirees.org/hprec</u> website. Click *HPREC Brochure* on the left navigation bar to access the tri-fold brochure. Please print out some copies and give them to your HPI, HPE, Agilent or Keysight former employee friends (*remind them they only need 10 years of service and do <u>not</u> need to be receiving retiree benefits from their former company). Or, if you would like hard copies sent to you, send an email to me and the number of copies you want.*

You can win a <u>Gift Card</u>! To encourage your participation, HPREC is offering <u>TWO \$50 GIFT CARDS</u>.



Here's how you qualify for the drawing. For <u>every</u> person you encourage to join HPREC (with dues paid), your name will automatically be put in the pool drawing. There is no limit to how many paid members you can bring in and increase your chance of winning a certificate (only one winning certificate per member). Winners will be notified by the end of November and announced in the January newsletter.

All entries from Nov 1, 2019, through Oct 31, 2020 (our fiscal year) are eligible. New members should enter <u>your</u> name on <u>their</u> online enrollment form for you to qualify. (*If you have already referred new members who have joined and paid this fiscal year, just let me know.*) All members of the Club are eligible to win (except for Board members). If you have questions or comments, please send me an email at <u>ba.membershipchair@hpretirees.org.</u>

> So, please, let's go out and talk to your friends and increase our membership level! You will be doing the new member and the Club a real favor. Thank you!

Breaking News: Although we will not be able to hold our HPREC Holiday Luncheon, we will still proceed to randomly select two Gift Card winners and mail them to the lucky members.

2020 Nominees for Board of Directors

By Oscar Lombardi, Nominations Committee Chair

Dear Club Members, you will see on our new website's home page that voting for HPREC's members for the Board of Directors is soon to open. You will receive an email on **Sep 8** from our Club inviting you to cast your vote electronically. You have until **Sep 30** to do so. We are counting on your support for this important Club activity.



We are excited to have four excellent candidates with long-term experience in our companies who are volunteering their time to serve on the HPREC Board. **Please take a look at their profiles below**. Thank you for your membership and involvement in our Club activities. And thanks to these four gentlemen for their volunteerism.

Nominees' Bios

Paul Hsia (HP - 27 years) 1980 – 2007 – Incumbent

Paul joined HP in May 1980 in the Stanford Park Division, where he served as an instrument test technician, later becoming the team's test supervisor. In 1990 Paul started his IT engineering career in the Corporate Real Estate IT department. Four years later, he moved to Corporate Collaborative Computing, where he created and supported several corporate-wide applications and systems. In 1996, he joined the newly formed organization called Web Enterprise Services (WES) as the IT Service Manager, managing 26 HP organizations' accounts to enable and support their web presence during the infancy of the internet boom.

During the last six years of his HP career, he moved to HP.com Operations as the Infrastructure Manager, where he was involved in creating a robust infrastructure that scaled 800% as HP's internet traffic grew. He retired from HP in June 2007.

After he retired from HP in July 2007, he took on the Global Operations Manager responsibility at Verizon Enterprise Solutions in San Francisco, supporting online operations of some of the biggest brands, retailers, airlines, hotel chains, and banks in the world. In Paul's last four years at Verizon, he was also responsible for the Global Change Management role and created corporate-wide document systems and organization. He retired from Verizon in May 2016.

Paul is happily married for 45 years with three adult children. He loves home and yard work projects and cruising around the world as a customer of his cruise and travel agency. Paul also wrote a couple of biographies and books about business services. He is currently serving on the HPREC Board.

David Karwowski (HP - 32 years) 1983 - 2015

David joined HP in 1983 starting in SF12 selling PCs and printers to resellers in Northern California. Two years later, he moved into marketing with the Commercial PC Division in Sunnyvale where he helped launch the new Vectra PC and had several marketing manager roles over the next 10 years. In 1996, there was an opportunity with the Commercial PC Division in Grenoble, France, where David moved to become the WW Business Development Manager working with HP's largest accounts. While based in Grenoble, he learned a lot about French wines while a member of the HP wine club.

Upon returning to the U.S. in 2000, David joined the North American PC Marketing Center in Cupertino. After the merger with Compaq, he took a role in the Personal Systems Group as Americas Region Strategy Manager to lead several initiatives to improve and optimize the organization. In 2014, HP offered the first Phased Retirement Program and, after 32 years with HP, David decided it was a good time to take the offer, and he retired in 2015.

Since retiring, David joined the Rotary Club of Los Gatos and has been active in numerous projects supporting the community and also serves as Chairman of the club's Scholarship Board. David has also been active with HPREC as a hike leader. He enjoys traveling, is a fan of Opera San Jose and continues to appreciate French wines.

(Continued...)

2020 Nominees for Board of Directors (continued)

Dale McAtee (HP - 29 years) 1983-2012

Dale McAtee joined HP's Southern Sales Region in 1983 as an HP3000 Customer Engineer and Network Specialist. 1988 found him in Cupertino's Network Marketing Center supporting HP3000, HP9000 and PC networking products. After that, he worked in various technical and marketing support jobs for HP NewWave, Dashboard for Windows, HP NetServers and HP Pavilion Desktop PCs. Dale was often sent out to work with magazine reviewers, manning trade shows, and resolving key customer issues whether it be a class issue at a reseller or making a house call to fix Bill Hewlett's Vectra PC.

Dale enjoys ham radio, pub trivia and fixing friends' and family's PCs and mobile devices. Dale and his wife Maria, who live in an Eichler home in Cupertino, are both active with the HPREC hiking group and Parrothead (think Jimmy Buffett) organizations.

Homer Wong (HP 34 years) - 1979 - 2007 and 2014 - 2020

Homer joined HP in 1979. During his first 28 years at HP, Homer enjoyed a series of management and executive positions with increasing levels of responsibility. Career highlights include General Manager of the Americas Direct Marketing Organization, Director of Americas HR, and Director of the Cisco Strategic Alliance.

After leaving HP in 2007, Homer joined the financial services industry, where he was the Vice President of Retail Sales and Business Development for First Tech Federal Credit Union. He also joined the Board of HPREC and assumed the role of liaison to HP when Carol Nakamoto termed off the Board.

Homer rejoined HP in 2014 as part of the Global Delivery team within the Talent Enablement organization. When HP split, he went with HPE and as part of the Leadership and Development team, he delivered professional and leadership classes both virtually and face to face. Homer also specialized in partnering with the business HR teams to develop and deliver custom leadership programs. He retired a second time in 2020, and has agreed to rejoin the HPREC Board and again assume the HP, HPE, and First Tech liaison role from Carol.

Homer earned his Bachelor's degree in Computer Science from UC Berkeley. Homer also serves on the Board of CEN (Center of Excellence for Non-Profits), an organization dedicated to building the leadership of non-profits.

Homer lives in Belmont, Calif., is married and enjoys golf and his grandchild.

HPI Update By Carol Nakamoto, liaison to HP

This year's annual enrollment is Oct 12-30.

Early September you will receive a postcard with key dates and ways to stay connected.

Week of Oct 5: you will receive an enrollment kit in your mailbox that outlines health care benefits options and enrollment process.

Mid-October: HP will host a virtual Retiree Benefits Fair, and you will be able to find more information on HP Continuum. Be sure to sign up at <u>www.hpcontinuum.com</u> to stay up to date.





... for HPI/HPE, Agilent and Keysight retirees

By Carol Nakamoto, HPREC Web Communicator

LATEST - Updated info since last newsletter.

hpretirees.org/hprec - (Our Club's "outgoing" website, maintained by HPREC volunteers)

HOT NEWS on home page:

- > MEMBERSHIP RENEWAL On Sep 1, you will receive an email with the link inviting you to renew online on our NEW website. (Do not renew on "outgoing" website.) Renewal window is Sep 1 – Nov 30. No grace period anymore.
- > VOTING FOR BOARD SLATE On Sep 8, you will receive an email inviting you to vote on the Board Slate. The window for voting is Sep 8-30.
- **HOLIDAY LUNCHEON** Read the article about the Board's decision not to hold the Holiday Luncheon this year.
- **PICNIC** We have scheduled the next Picnic for Saturday, June 26, 2021 at Cuesta Park, Mountain View.

BASICS - Complete BASIC information about the HP-related websites are:

1) in the front pages of your annual Member Directory or 2) on the Club's website, under **Web Introduction**. It is not fully repeated in the newsletter.

passportdining.com - PASSPORT DINING Discount Card

Access info in Passwords (next page). Please note: Agilent and Keysight are not eligible for these Passport discounts.

hpcontinuum.com – HPI maintained website for news, benefits, contacts, discounts including Passport Dining. HPI retirees are encouraged to join this valuable resource (see Passwords section). One very good reason is this is one of the ways they communicate when the annual HP Retiree Benefit Fairs will be held in October. Look for a postcard to be sent by HP in early September with dates and information on their planned virtual events.



hpalumni.org - HP Alumni Association (HPAA)...an independent member-supported association of former HP, HPI, and HPE employees, and current employees in the process of leaving. Operated by volunteers. Not officially endorsed or supported by any company. Very helpful to those who would benefit from getting periodic updates on health insurance information and Q & As from fellow former employees, especially around Annual Enrollment time!

<u>Reminder:</u> HPREC is a social club. HP Alumni is focused on timely benefit information, resource for historical data, career resources, contacts, and opportunities to pose questions. Be a part of both HPREC and HP Alumni Association! You can join the HPAA at www.hpalumni.org/join. Membership is free.



Passwords Guide

Here's the list of helpful websites, what they offer, and reference to Usernames and Passwords.

Program	URL	Username	Password
HPI (Discounts area, incl Passport U, choose Retiree Discounts link): -Health & Wellness -Apparel -Automotive -Dining & Grocery -Education -Electronics -Entertainment -Financial Fitness -Flowers & Gifts -Home & Garden, etc.	hpretirees.savings.beneplace.comNote: To find discounts for MontereyBay Aquarium, once on this site, typein Monterey Bay Aquarium in searchbar, click on Reveal Code (copy it, thengo to website and paste it in beforechecking out). Code changes approx.every month.Process for Disneyland, click on GetOffer.	Your email	You create
HP Continuum (News, Benefits, Discounts incl Passport U and Disneyland, Contacts)	hpcontinuum.com	You create	You create
HPE (HPE retiree programs and services)	leavinghpe.com	Access information is provided by HPE	
HPE (Retiree Discounts, incl Passport U)	hperetirees.savings.beneplace.com		
HP Branded Merchandise	hpstore.corpmerchandise.com click on HP Partner	n/a	tohppartner
Passport Unlimited (dining discounts) call Passport at 1-800-410-4211 if needed	passportdining.com Code: hpway	You create	Your card number
HPREC – View/Update Member Info	https://www.hpretirees.org/myhprec (click on Membership, <u>View/Update</u> <u>Member Info</u> link in top menu bar to update personal information)	Username or email	You create

Contact Carol Nakamoto at CarolsCorner@hpretirees.org or

call me (phone number in annual member directory) if you need help with a website (except HPAA).

HP Memory Project—Barbara Waugh, HR Manager HP Labs

By John Minck, HPREC member

We are pleased to announce another new addition to the HPMemoryProject website.

What would you expect to happen when you turn loose a woman with a PhD in Psychology and Organizational Behavior, a Masters in Theology (Theology??), Comparative Literature, and German, who harbors a revolutionary history and mindset, give her the title of Personnel Manager of HP Labs, and wait to see what happens in the preeminent advanced high-tech research lab of the mid-1990s?

What do you suppose her added value will be to those 900 brilliant nerds? How will she impact the thinking and LISTENING of the crucial job of setting business and technology and empowerment strategies? Well, you're going to have to read her book, *The Soul in the Computer*, to find out.

Her story reads like a mystery, with quick turns, unexpected activity, serendipity, and a widening network of in-and-outof company friends and social activists. In 1988, there had been the first HP-sponsored Technical Women's Conference (TWC), chaired by HP Labs engineer Darlene Solomon. For the 1991 event, **Barbara** was looking for funding for 800 attendees, when word came down to cancel due to a business recession. She appealed, but as one engineer, quoted on the front page of the Wall Street Journal opined, that while that meeting of industrial/technical women was considered highly successful, it was still true that EVERY day in industry was a Men's conference. But you have to read her story and cheer for her successes as you follow her journey against the background intellectual culture of one of the nation's pre-eminent research labs. After she found funding, the 1991 conference was even more successful, and you find out how they went about finding the Soul of HP.

Read all about it, Waugh's HPMemoir at:

hpmemoryproject.org/timeline/company/memories_home_test.htm

HPREC 2020 Holiday Luncheon Cancelled By John McGowan, Co-chair

At our August Board meeting, the Directors looked carefully at the ongoing COVID-19 Pandemic, infection rates and the impact of the virus on seniors, and made the difficult decision to cancel this year's Holiday Luncheon.

The safety and well-being of our members is our highest priority, and we do not believe that an effective vaccine will be widely available, nor that an effective treatment or cure will be

available to assure members would not be at risk. The Board also believed that very few of our members would commit to attend such an event even if scheduled, due to personal risk assessments being made by our members and their guests.

It is possible state and local regulations restricting large gatherings may still be in effect, as rules regarding behaviors in California seem to be changing weekly. It appears that David's Restaurant and Banquet Center has closed as a result of the virus, and our likely alternate (Michael's at Shoreline in Mountain View) is not accepting group reservations for large gatherings at this time. The pandemic has impacted several restaurant venues in varying ways, and it is difficult to predict which ones will recover and over what time period.

The Board is exploring options including a large-scale Zoom meeting with door prizes to conduct our annual meeting or posting a video on our newly enhanced website with updates on the Club. Or, we may wait for our first available physical gathering to celebrate with door prizes. We'll keep you posted.





Tech Team Update – Renew Membership Update By

Carol Nakamoto, Tech Team member

As mentioned in Bernard's President's Message in the July newsletter, the Tech Team has worked very hard for months to develop a **new member platform for the Club**. This platform is replacing our 17-year-old membership management system. It is integrated with the Club's website into one interactive solution. We're calling it **myHPREC**. It provides you with immediate access to all Club-related information.



PREVIEW – **myHPREC** has a website address of <u>https://www.hpretirees.org/myhprec/</u>. We have a new website format with **tabs** across the top menu bar that have drop-down **links** to information, as well as a right nav panel of popular links. See Screenshot #1 at end of this article for visual aid.

The tabs and their links are:

ABOUT

- About HPREC
- Contact HPREC (new)
- History of Club
- Club Brochure
- Officers/Board Members
- Volunteers

MEMBERSHIP

- Membership Eligibility
- Benefits of Membership
- Join the Club
- Renew Membership
- View/Update Member Info **

ACTIVITIES

- Events/Activities Calendar
- Events/Activities Listing (new)
- My Event Bookings ** (new)
- Event/Activity Photos
- Volunteer in Community
- Volunteer with Your Club

RESOURCES

- Website Intro
- Current Newsletter **
- Past Newsletters **
- Dental Plan
- Discounts/Benefits **
- Travel Tips
- Getting Rid of Stuff/Downsizing
- Bylaws

ONLINE DIRECTORY

- Directory Contents (new) *see below
- Retiree Benefits Contacts: HP, HPE, Agilent, Keysight, First Tech CU documents **
- Member Listing ** (new)

DISCOUNTS/BENEFITS

 HP Employee Purchase Program, Vendors & Merchants, Company Store **

FAQs

Questions and answers provided for categories of MEMBERSHIP, USERNAME/PASSWORD, EVENTS, MISC

OTHER LINKS

Links to other websites at HP, HPE, HP History, Agilent, Keysight, and Other

- * A step in the renewal process will be to decide if you want to opt-in to continue receiving the annual printed Member Directory or not. The Directory Contents link now shows you where to find the contents of the printed Directory on myHPREC.
- ** You must be logged in to access member-only links

We hope you enjoy these new features and format as we wanted to improve your member experience with the Club.

If you have already renewed your membership during the early testing phase in August, you may disregard the rest of this article. Note: you will be included in the drawing for the HP-donated product and gift cards for our incentive to renew online by Sep 30.

RENEW MEMBERSHIP Online– To help you get started, we loaded your personal data into **myHPREC**. Following the documented steps is important for you to navigate properly.

On Sep 1, for members who have an email address registered with HPREC, you will receive an email inviting you to renew your Club membership between **Sep 1** - **Nov 30**. (*Early testers who renewed will not receive the Sep 1 email.*) Here's an outline of how to renew your membership online:

- 1. Go to <u>https://www.hpretirees.org/myhprec/</u> On **myHPREC** home page:
 - a. Read the Welcome message
 - b. Under **Hot News** Click on **Key Renewal Dates** link to see the dates we are following this year. The renewal deadline for being eligible for prize drawing is Sep 30. <u>See Screenshot #1 again</u>.
 - c. Click on **Renew Membership** next to **CURRENT MEMBERS** or in the panel on the right. **Background:**
 - **Reset Password** A temporary password was created for you so that we could load your data. It is meant for you to reset to a password of your choosing. After you reset your password, you will be logged into **myHPREC**. The Club prefers that you choose a password that registers at least STRONG. Record it somewhere.
 - Username A username was system-generated as well and cannot be changed. The email you receive to reset your password will contain the system-generated username (4-8 letters + 2 numbers). Record it somewhere.

To access the system, you can use either the supplied username or your email in the Username field in the **myHPREC Log in** screen, along with the password you created. You will be logged into **myHPREC** and land on the home page.

- 2. Click on **Renew Membership** in the panel on the right to make these key decisions.
 - a. Membership Options The Renew Membership page shows the membership option you currently have (Online \$15 per year) or (Online+Print \$20 per year). See Screenshot #2. If you choose Online+Print = "hard copy" or printed newsletter mailed to your home six times a year. You will be given the chance to confirm which option you want. See Screenshot #3.
 - b. **Printed Member Directory** You may check the box *I want to receive printed version of the Club's Member Directory* if you wish to continue to receive it at your home every year. Since **myHPREC** provides an online version of the directory, please don't check the box if you don't plan to use the Printed Directory...to save cost and trees. *See first drop-down link in Online Directory for where to locate all of the print version contents*. See Screenshot #3, page 3.
 - c. **Payment Options** Select how you want to pay: <u>See Screenshot #3, page 4</u>.
 - Choose **Stripe payment** (pay with credit card *preferred as it saves work for our volunteers and gives you immediate access to member-only web pages*)
 - Choose **Offline by Mailing Check.** There will be a 2-3 week membership admin processing time. You will be notified via email or USPS that your membership has been completed. Please send your check and have it postmarked by Nov 15. If paying by check in October, postmark it by Oct 15 in order not to lose access to member-only pages at the end of our fiscal year (Oct 31).

(Continued...)

If you need help along the way:

- > refer to the screenshots in the pages following this article
- look in the FAQs to see if we've provided helpful answer(s) for your question(s)
- ▶ watch the video that Bernard prepared focusing on web content see link in right nav panel

If, after trying all the resources on the web, you need further assistance, send an email to ba.membershipchair@hpretirees.org.

We are always open to feedback (compliments, suggestions, issues) so we can improve the member experience along the way. Go to **Contact HPREC** link under **About** tab or in the panel to the right.

Once you have completed your registration process and paid by credit card, you are free to browse the website and check out how things work.

On Sep 21, anyone who has not yet renewed online will receive a reminder email alerting you to the pending Sep 30 deadline to be eligible for prize drawings.

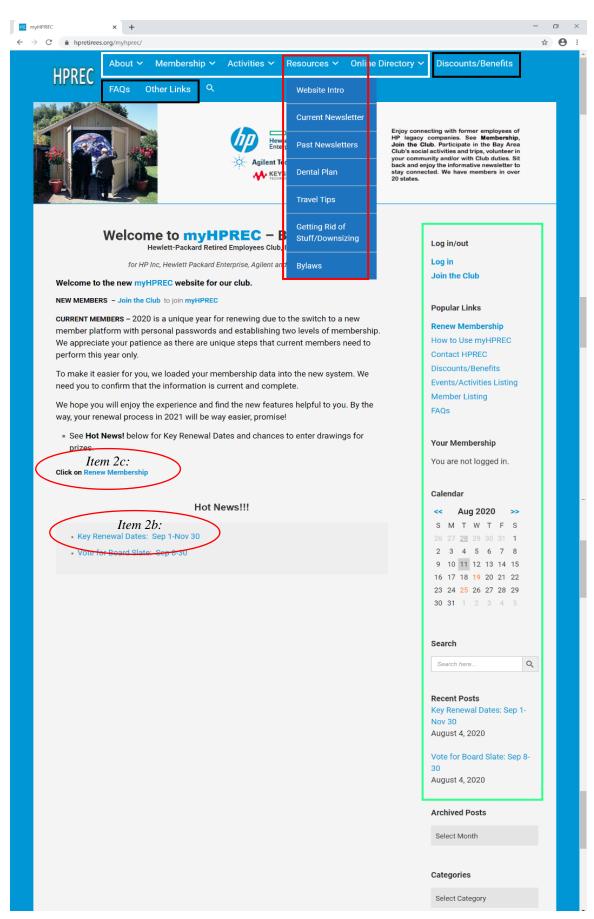
On Oct 1, we will generate a list of those members who did NOT renew online by Sep 30. A <u>paper invoice</u> will be mailed to those members. You should receive it in the mail approximately Oct 10.

- <u>Either</u>: For those still willing to renew online, please follow the steps above
- <u>Or</u>: **Renew Membership Offline** Return your completed form and check, and postmark it by Nov 15 to give us time to process by Nov 30, or you will lose access to member-only web pages.

On Dec 1, say goodbye to being able to access the old HPREC website; it will be decommissioned. Refer to FAQs for information on what usernames and passwords are no longer valid.

Thanks for your continuing membership!

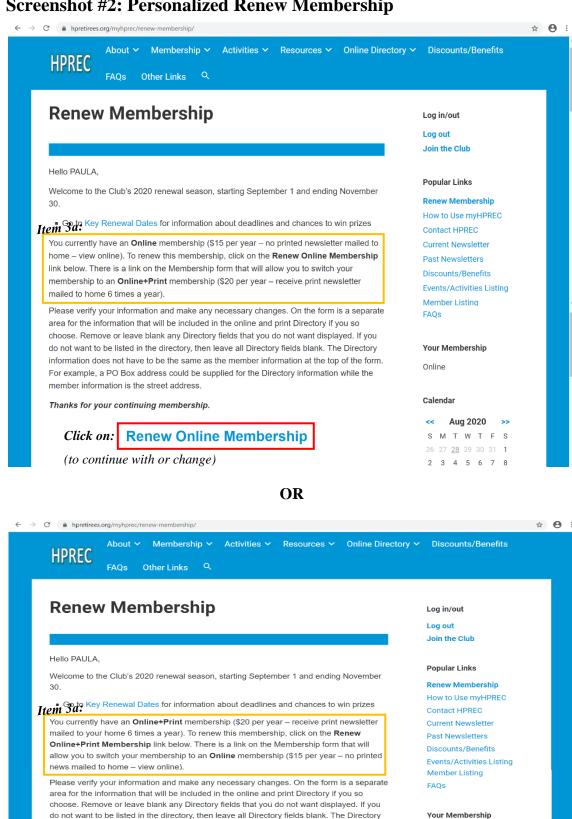
Screenshot #1: myHPREC Home page



Hover over the **Tabs** across the top menu bar (white box) and drop-down links will display, such as shown under Resources (red box). For remaining **Tabs** (black boxes), click on **Tab** for web page info and any related links.

The panel on the right side (green box) includes Popular Links – alternative way to access more frequently used items under **Tabs**.

Screenshot #2: Personalized Renew Membership



Online membership (\$15

per year - no printed newsletter mailed to home view online)

Online+Print

membership (\$20

per year - receive

print newsletter

mailed to your

home 6 times a

year)

Sep 2020 HPREC Newsletter

member information is the street address

(to continue with or change)

Thanks for your continuing membership.

information does not have to be the same as the member information at the top of the form.

For example, a PO Box address could be supplied for the Directory information while the

Click on: Renew Online+Print Membership

Online+Print

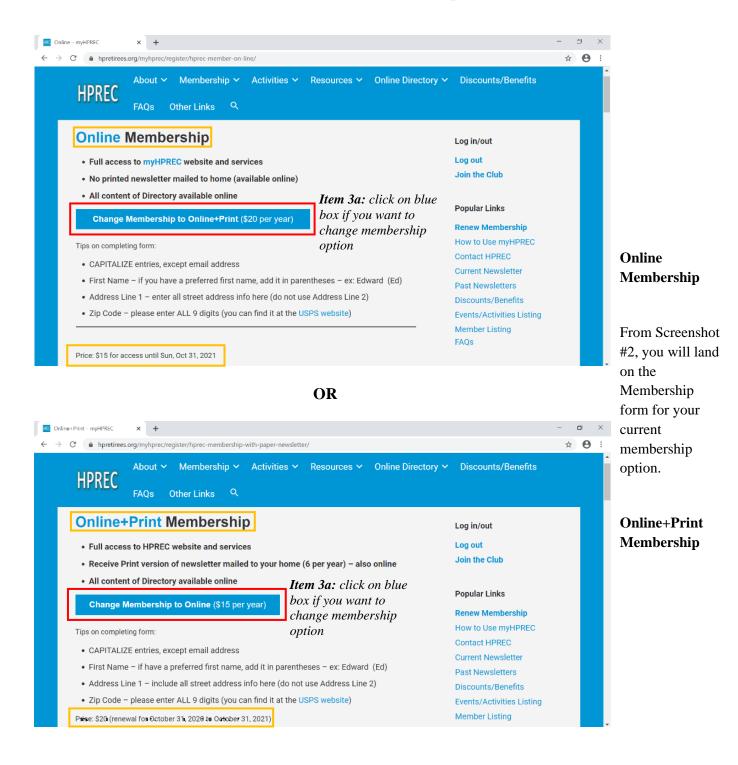
Aug 2020

SMTWTFS 26 27 <u>28</u> 29 30 31 **1**

2 3 4 5 6 7 8 . .

Calendar

Screenshot #3: Membership Form (covered in next 4 pages)

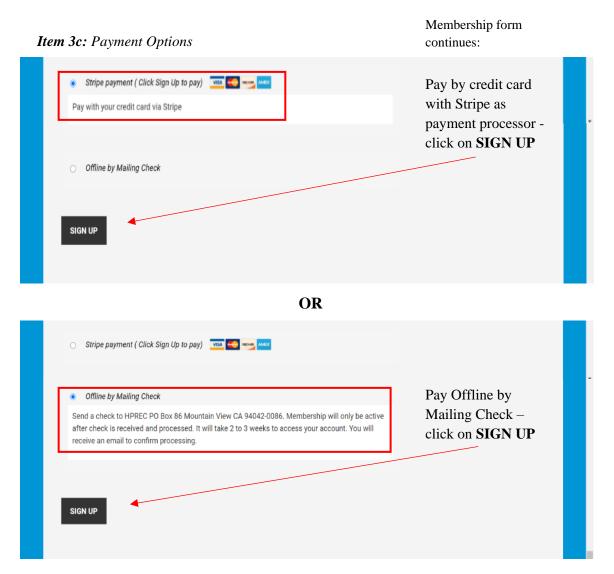


Screenshot #3: Membership Form (page 2 of 4)

Screenshot #3: Membership Form (page 3 of 4)

	Membership Form continues:
Last Name (Directory) In the 9 directory fields enter what you want to be visible in Directories. Leave blank the fields you don't want to show in Directories:	
SMITH	
First name (Directory):	
PAUL	
Spouse/Partner Full Name (Directory):	
Street Address (Directory):	
	Your Directory
City (Directory):	
SAN JOSE	info to display
	section
State (Directory):	
CA	
Zip Code (Directory) Use 9 digit code if known:	
95146-3422	
Phone (Directory):	
+1 • 201-555-0123	
Email address (Directory):	
\Box I want to receive printed version of the Club's Annual Member Directory $<$ Item 3b	
HPREC is a volunteer group of retirees and former employees of Hewlett-Packard, Agilent and/or Keysight. Because it is a VOLUNTEER group, we count on members to make some type of personal contribution to the operation of the Club if at all possible. Please indicate below the activities in which you are interested in volunteering some time to assist your Club Board. The fun begins when you participate with some of the other members in assisting with the organization or operation of the Club. I would like to find out more about how I could volunteer to assist Board members in the following areas:	Help out
□ Newsletter	with Club
Computer System/ IT	
Travel and local trips	opportunities
Community volunteer projects Hiking	
_ Luncheons	
✓ Non-Responsibility Declaration: Tours and other activities arranged for the Hewlett-Packard Retired Employees Club, Inc. (HPREC) are for the convenience and pleasure of the members and their guests. HPREC is not responsible for the safety, well-being, or property of those who choose to participate in its activities. Members and their guests participate at their own risk and shall not hold HPREC liable or in any way responsible for soses or injury resulting from their participation in HPREC activitiesIf you don't agree go back to earlier screen.*	NRD acceptance (continuing requirement for membership)

Screenshot #3: Membership Form (page 4 of 4)



ID Theft and Phishing By John McGowan

In the last issue of the newsletter, I wrote about a variety of fraud risks especially worrisome for seniors involving ID Theft and frauds that can be committed using smartphones, regular land-line telephones, and computers or tablets. Some of the most harmful are emails or text messages (or even phone messages) that are designed to trigger an action by the victim to give their non-public personal information (including account log-in and password information) to thieves. They will then access those accounts and either steal money from the

account or divert funds coming into the





account to their own accounts beyond the reach of law enforcement. Collectively, these attacks are known as "phishing," and they are easy to do, cost almost nothing, and with a success rate of 1 in 100,000 can be extremely lucrative. And sadly, even with up-to-date antivirus software many of these attacks can be successful if the victim believes they are legitimate and enters their account data into the phony computer servers.

There are many varieties of phishing messages, including "spear phishing" (targets a very specific person, often a key employee of a company being targeted for espionage), "whale phishing" (targets very wealthy individuals or corporate executives), and "smishing" (using SMS Text messages instead of email). There is also "vishing" where thieves use a computer to send hundreds of thousands of voicemails to your VOIP phone messaging system in the middle of the night, leaving urgent message demanding you dial their systems back and enter your credentials to unlock your credit card or debit card or other financial accounts.

I am sharing a recent example of a phishing email I received alleging that my Apple transaction had failed, and my Apple

account would be "locked" within 24 hours if I didn't log in and update my credit card information. One of the nastiest elements of these frauds is that for people reading emails on an iPhone or iPad, the message looks completely legitimate. This is because thieves have mastered the art of formatting emails to look good on IOS devices. The only sure way to identify the message as a fake is to view it on a different email system, such as Outlook on a PC. I have attached the Outlook version as well, which clearly shows a lot of funny characters, dots and dashes, and a real URL address/domain in the Ascension Island, known for its loose approach to criminal prosecution.



ID Theft and Phishing (continued)

Here are the two messages side by side for comparison. When I hovered the mouse over the Apple reply message in Outlook, the actual address of the thieves' account in the Ascension Island appeared. None of that information was readily available in the message as it appeared in Apple's mail program on the iPhone.

John McGowan		II AT&T M ? ☆ 11:46 AM 91% ■		
From: Sent: To: Subject:	Apple <digital-no-reply@kql8b.apple.com> Thursday, August 13, 2020 3:57 PM Case ID [0-9156151]</digital-no-reply@kql8b.apple.com>	(14) Case ID [0-915		
	*	Hello,		
Hello,		Due to a problem with the payment		
Due to a problem with the p.a.y_ment me.th_od you pro_vided, we couldn't charge your ac_count for your case (#C02-9410698-37689194). If you don't up.date your information in 24 hours, your A_pple LD will be permanently locked. To unlock A_pple I.D, ple.ase visit this link to Lo_g in to your A_pple LD and up.date your billing information. https://appleid.apple.com/update/billing		method you provided, we couldn't charge		
		your account for your case		
		(#C02-9410698-37689194).		
		If you don't update your information in 24		
		hours, your Apple ID will be permanently		
A.p.ple Support		locked. To unlock Apple ID, please visit this		
		link to log in to your Apple ID and update		
Copyright © 2020 A. p.p.ie Inc.		your billing information.		
		https://appleid.apple.com/update/billing		

The lesson from these two emails is that ANY message you receive via email or text message or voice message that urges you to log into an account and provide passwords should be ignored unless you are absolutely positive it is legitimate. It is always safer to ignore the message, and go to your regular contact information and log in directly to check and see if there is a problem with your account. For telephone messages, use the regular Customer Support number you have saved, and call the account directly and ask if there is a problem with your account, or check directly online.

Finally, the second risk of phishing messages is not just to obtain your log-in and password information for the referenced account, but might also be to launch the download of a smart virus that wakes up and logs keystrokes every time you log into a financial institution or merchant account. These key-logging viruses then send that data to thieves overseas and multiple accounts can be stripped within hours. Thankfully, most anti-virus software can block many of these, but outdated software or lack of anti-virus leaves devices vulnerable.



Hiking News Compiled by Gary Ruppel

Cooley Landing Walk -- 7/22/2020 By Chuck Sieloff (Leader) with photos by Steve Mar

The first HPREC Walk under pandemic restrictions took place at Cooley Landing Park in East Palo Alto. The 14 walkers who registered in advance exceeded the group size limit of 10, so we arranged for two separate groups, one leaving at 10 am (led by Chuck Sieloff) and the other leaving at 10:30 (led by Gary and Eileen Ruppel). While that made it possible to accommodate all who wanted to walk, it may not be possible to make similar arrangements for all future walks. All walkers wore masks and maintained appropriate social distancing throughout the walk. Everyone seemed happy to be able to participate in group walks again.

Cooley Landing is a little-known park located at the very end of Bay Road in East Palo Alto. The location was once the site of a busy port and shipbuilding facility that served the mid-Peninsula before it was easily accessible by railroad and highway. There are historical markers to provide some of the backgrounds, and special landscaping features to mark



where the shoreline of the Bay used to be. There is also an attractive new Education Center, which may not yet be in use, but is presumably intended to host school excursions in more normal times. The wide and mostly paved pathways are well-maintained and lead through an extensive marshland, eventually ending with a nice view of the old Dumbarton Railroad Bridge, which was the first structure to cross the Bay in 1910. It was put out of service

in 1982

and partially destroyed by an apparent arson fire in 1998. At other times of the year, there would be a variety of shore and water birds enjoying the solitude, but in July there were few birds to be seen as it was low tide as well.





Getting there: From Hwy 101, take University Avenue east toward East Palo Alto. Turn right onto Bay Road and go straight to the park at the end of the road.

Match the 13 alphabetically-listed names below, with the two "masked" photos seen here:

Carol Arnett Dee Baily Barbara Beebe Kay Mar Steve Mar Dale McAtee Maria McAtee Allen Olsten Michelle Olsten Eileen Ruppel Gary Ruppel Artie Schleifer Chuck Sieloff.

Reports



Sympathy By Bernard Bruand

Summaries below are extracts from obituaries; you can access full obituaries on the net using the links provided. We do not add content out of respect for families who have written the obituaries.

Edwin "Skip" Morton, April 23, 1940 - May 31, 2020, Brentwood

Edwin passed away after a brave and valiant battle with Parkinson's Disease. Skip graduated from Palo Alto High School, served in the US Air Force, and earned an Engineering degree from Cal Poly San Luis Obispo. He was a pioneer in Silicon Valley start-ups, eventually retiring from Hewlett Packard. Skip hand-built the airplane now displayed on the roof of the Hiller Aviation Museum in San Carlos. He was an avid reader, who loved to sing, and his wit and charm brought a smile to anyone who knew him. He is survived by his loving wife of 57 years, Carolyn, children Melody Fullmer and Kyle Morton. He loved his family with pride to the end.

In lieu of flowers, Skip requested charitable contributions be made to Brain Support Network, PO Box 7264, Menlo Park, CA 94026. www.brainsupportnetwork.org

Published in San Jose Mercury News/San Mateo County Times on June 21, 2020.

https://bit.ly/HPREC-2009-01

https://bit.ly/HPREC-2009-02

Pamela Sue Ammondson, 1955 – 2020, 65

Pamela Sue passed away unexpectedly in Santa Rosa, CA, on June 16, 2020, after living life to the fullest. Born in Great Falls, Montana, on February 26, 1955, to Curt and Betty Ammondson. She is survived by her husband Karl Kachigan, son Peter Kachigan, sisters Deb Ammondson and Rhonda Ammondson, and many cousins.

Pam grew up in Great Falls, MT, attended high school there, then attended Colorado State University in Ft. Collins. After college she worked for Mountain Bell doing PR. A few years later she moved to San Francisco to work for Pacific Bell. She married and later divorced Joe Mathews. Joe and his two children remained being good friends.

In 1991 Pam started work with Hewlett-Packard creating videos. That is where she met Karl. They married in 1993 and had 27 years of experiencing the world together. In 2005, their son Peter was born.

Pam lifted everyone's spirits. She was a very spiritual person, had a positive outlook, was caring, loved to read, and help others. She wrote and published the book "Clarity Quest" in 1999. She was working on a follow-on book about fighting your fears. She got excited about Positive Psychology, and Life Coaching. Pam was progressing thru the Martha Beck Life Coach program.

In January 2017, Pam experienced an Aortic Dissection and was saved by a skilled Vascular Surgeon. That was followed by an extensive Aortic reconstruction using several grafts. She had become a bionic woman. In October 2019, Pam was given a clean bill of health with her Aortic reconstruction but was diagnosed with Pancreatic Cancer. She started chemo in November and was continuing with it up to the end of her life. Unfortunately, a blood clot in one of the Aortic grafts caused her organs to shut down over several hours.

A celebration of her life will likely be held later this year due to the Covid19 situation. In lieu of flowers, donations may be made to the Sierra Club, Nature Conservancy, or Northern California Golden Retriever Rescue organizations that Pam valued.

Published in Press Democrat on June 26, 2020.

Glenn D. Meier, September 29, 1939 - June 14, 2020, 80, Resident of Mountain View

Glenn passed away after battling prostate cancer.

Glenn was born in Wayne County, Ohio, and was the son of Glenn E. and Edith (Schnell) Meier. He is survived by daughters Denise (Collin) Klepfer of Berthoud, Colorado and Janine (Michael) McCurdy of San Jose, California and son Aaron (Beth) Meier of San Jose, California

Glenn was a 1957 graduate of Dalton (Ohio) High School, where he was enrolled in the Vo-Ag program and was a member of the Future Farmers of America.

Glenn and Gwen relocated to California in the 1960's with their two young daughters. A daughter and son were added to the family in California. He worked for 40 years as a computer programmer in multiple industries such as the City of Mountain View, Glorietta

Foods, and Hewlett Packard to name a few. He was a dedicated donor of whole blood over his lifetime. Baseball was one of the things Glenn loved, particularly his Oakland A's.

Glenn was a person who touched everyone he met. He was known for his kindness, generosity, honesty and work ethic. He will be greatly missed by many people.

Contributions can be made in Glenn's honor to the American Cancer Society.

Published in San Jose Mercury News/San Mateo County Times on June 21, 2020. https://bit.ly/HPREC-2009-3

William Auman, February 11, 1939 - July 9, 2020, Reno, Nevada

Our father, grandfather, and great-grandfather William S. Auman passed away in his sleep in Reno, Nevada. Bill was born in Eugene, Oregon to Helen Berg and S. L. "Jack" Auman. When he was in junior high, the family moved from Oregon to an egg ranch in Fremont, California and Bill spent most of his life in the Bay Area. He graduated from Washington High in Fremont and from the University of San Francisco. Dad worked as a software programmer for IBM for over 25 years and he finished his career at HP. He took pride in having never been out of work since he was a teenager, and always worked hard for his family.

Enamored with anything automotive since he was a young boy, most weekends you could find Dad in the garage, working on a car. Muscle cars were his favorite, and he was a dedicated Mopar man. The louder the rumble of an engine, the better. He loved to drag race and drove like a mad man. Dad liked to take road trips large and small and took the family on an epic 12-week drive around the U.S. and Canada. He especially loved any trip that included a steam railroad ride.

In 2010 Dad moved to Sparks, Nevada. He volunteered for several years with the crisis call center and often said he wished he had done that when he was younger because it gave him greater sympathy for people. He also volunteered at the Northern Nevada Medical Center before he became ill.

Bill is survived by his former wife, Elaine Tingey Auman, and his four children: Robert (Diana), Karen, Paul (Shaunalie) and Richard (Jennifer). He has 18 grandchildren and 13.5 great-grandchildren. In lieu of flowers, please donate to Crisis Support Services of Nevada https://cssnv.org/donate/

Published in San Jose Mercury News/San Mateo County Times on July 14, 2020. https://bit.ly/HPREC-2009-04



Oswald "Ozzie" Rodriguez, August 5, 1942 - July 8, 2020, Union City, California

Oswald passed away peacefully at age 77, with his family at his side in Walnut Creek, CA. Born and raised in Romita, Guanajuato, Mexico, Ozzie immigrated to the United States at fourteen. Ozzie graduated from San Leandro High School and served in the Navy before completing his B.S. in Management Science and his Master of Public Administration at California State University, East Bay. For decades, Ozzie was a human resources manager and organizational development consultant for technology companies, including Hewlett Packard, Quantum Corporation, and Applied Biosystems. He was a mentor to diverse human resources leaders across the bay area. Those closest to him will fondly remember his big hugs, his famous "rock like" cookies, and hint of "Old Spice" taste when he shared his oranges.

Ozzie leaves behind his beloved Evelyn, his daughter Sylvia of Pleasanton, CA, his sons Edward of Union City, CA and Hector of El Cerrito, CA

In lieu of flowers, please donate to his scholarship fund: Cal State East Bay Educational Foundation, Oswald G. Rodriguez Memorial Scholarship Fund, SA 1200, 25800 Carlos Bee Blvd., Hayward, CA 94542-9988.

Published in San Jose Mercury News/San Mateo County Times on July 19, 2020.

https://bit.ly/HPREC-2009-05

HPREC Member Richard Lee Hornor December 13,1942 - July 23, 2020

Richard ("Dick") Hornor left this world following a long battle with a Glioblastoma Stage 4 brain tumor. Dick entered this world in Bakersfield, California, on a cold Sunday morning in December 1942. In 1947, Dick's father was transferred to San Francisco by his employer, Standard Oil of California (aka, Chevron). Due to a housing shortage following World War Two the family spent six months living in a downtown hotel before finding a home near Lake Merced.

In 1951 the family moved "down the peninsula" to San Carlos where Dick developed an interest in amateur radio after listening to short wave broadcasts on a friend's 1940's vintage table model radio. He soon joined the radio club at the Carlmont YMCA where the youthful members built electronic projects under the guidance of volunteer engineers from Linkert Electric. This experience motivated Dick to obtain his amateur radio license (K6YAI) at the age of twelve. After several electronics classes in high school Dick's interest in hands-on work led him to obtain a college degree in electronics engineering technology.

Following his graduation in 1963, Dick obtained a commercial broadcasting license after sitting through an all-day exam at the F.C.C. field office in San Francisco. This license qualified him to become the chief engineer at any U.S. based radio or television station. However, rather than lock himself into a job that did not offer much in the way of growth opportunities Dick joined Hewlett Packard as a production test engineer at HP's Dymec Division in Palo Alto. In this position he was able to put his knowledge of radio

frequency products to good use by testing a wide variety of "fresh off the line" radio and television monitors, microwave test sets and microwave frequency converters.

In 1966, Dick moved to HP's Customer Service Center where he became a Service Engineer specializing in instrumentation Products. When HP introduced the first computer products Dick became a Customer Engineer.

It took him awhile to adjust to the digital world after spending his life in the analog world...front panels on computer products did not have any meters, just flashing lights. In this new position Dick serviced computer products on the West Coast, from San Diego to Seattle. Because of his broad product knowledge, organizational ability and excellent people skills, in 1970 Dick was asked by HP's Intercontinental Division (Intercon) to establish and manage the service operation for HP's new subsidiary in the Republic of China (Taiwan). HP's first office in the R.O.C was a hotel room. This was the first of Dick's many international assignments.

In 1972, Dick transferred to HP Canada (HPCL) where he became the founder and region manager of the Data Products Customer Engineering operation based in Montreal. Thanks to his resume of founding multiple service operations, in 1974 Dick was asked by HPSA (HP Europe) to create and manage a service operation for HP's new sales region in the Middle East and North Africa, based in Athens, Greece. His responsibilities included developing distributors to service all of HP's products throughout the region as well as founding an HP subsidiary office in Baghdad, Iraq, dedicated to customer service.

When he returned from Europe in 1978 Dick joined HP Intercon again, this time as the Region Service Manager for Latin America. When Latin America headquarters moved to Mexico in 1988 Dick moved to the Worldwide Customer Service Organization (WCSO) headquarters in Mountain View where he held several management positions in hardware and software product support planning.

Following his retirement in 1999, Dick devoted most of his time to caring for his elderly in-laws and managing the administration of several family trusts. Looking back on his 36 years at HP Dick always voiced his appreciation for the wonderful opportunities that were made available to him. At the beginning of his career Dick expected to work forever in a technical position for HP in Palo Alto. To his surprise and delight he was able to see the world, living in five countries while visiting and working in more than fifty countries on five continents thanks to the trust placed in him by H & P. Dick is survived by his wife, Helena, two sons and two grandsons.

Communicated by Dick's son, Richard P Hornor. Obit written by Dick himself.

HPREC Member William (Bill) West

Bill passed away July 28 2020 at age 96 from Alzheimer's. He joined HP in 1962 and retired in 1998 - 36 happy years. Much of that time he was in the Manufacturing division, then Stanford Park division, then the last 10 years with HP Labs in the Printing group. There was nothing he liked better than the challenge of a difficult design to solve.

His other interests were sailing, making furniture, and completely renovating our house and garden. He loved to travel and enjoyed the day trips, cruises and tours that HPREC had, and many we took on our own.

He is survived by his wife of 60 years, Mary.

Communicated by Mary West, his wife



Allen Barnes, October 9, 1943 - July 28, 2020

Allen Joseph Barnes passed away peacefully in the comfort of his home with his three children by his side in Sebastopol. He was 76 years old and was a widower after losing his wife Diane in 2019.

Al was born in Medina, Minnesota to Norman and Margaret Barnes. This was Norman and Margaret's second child together, and Margaret's eighth overall. He grew up in Wayzata, MN, and later traveled to California where he met Diane Larsen. He married Diane on December 12th, 1964 in Redwood City, California. Al joined the Navy and served for four years, in Coronado, California, Texas, and Tennessee, receiving technical training and working on aircraft electronics. He then moved back to California and obtained his AA degree from San Mateo College. He joined Hewlett-Packard in Santa Clara as a technician in 1969, and built a 32-year career there, later becoming a supervisor and then a technical writer. In 1979, Al transferred to the Rohnert Park HP location, and the Barnes family moved from Menlo Park to Sebastopol. Al retired from HP / Agilent in 2001, then spent another decade installing Naturalight Solatubes and working as a handyman.

Al is preceded in death by his parents, his wife, and five of his siblings.

He will be dearly missed by Brett (son) and Kathy Barnes, Chris and Bonnie (daughter) Patterson, Blair (son) and Ann Barnes. https://bit.ly/HPREC-2009-06

Published in Press Democrat on Aug. 4, 2020.

HPREC Member Gladys Anenson, March 4, 1918 - August 4, 2020, Mountain View, CA

With deep sadness, we report the peaceful passing of Gladys H. Anenson, whose full life began 102 years ago in Flandreau, SD, the seventh of nine children born to Henry and Lula Thomas. After earning an associate's degree, Gladys moved to the Bay Area, where she married Harry Anenson, who passed in 1950. In 1943, Gladys began a 35-year-career with Hewlett-Packard, starting as the first woman engraving machine operator and ending as a supervisor and printed circuit board designer. After her retirement, Gladys joined the Children's Health Council and began supporting local charities. She delivered books to shut-ins as part of the Mountain View

Public Library's Special Outreach Services program and was a regular generous donor to the CHC, Lucile Packard Children's Hospital, Community Services Agency of Mountain View and Los Altos, Special Olympics Northern California, Palo Alto Library, Santa Clara Valley Science and Engineering Fair, Monterey Bay Aquarium, and other charitable causes. Gladys was an active member of the Hewlett-Packard Retired Employees' Club, joining their bowling team, serving as Board of Director President from 1984-85, and continuing her passion for travel – which began with a trip to Cuba in the early 1950s – by accompanying former coworkers and friends on dozens of trips and cruises in the U.S. and around the world, including the Holy Land and the Galapagos Islands. She was honored at the club's 30th anniversary luncheon in 2009. Relatives describe her love for crossword puzzles and playing the organ. Others recall Gladys as ageless, gracious, and kind – someone who preferred to live in the present, rather than dwelling in the past or wondering what might have been. They will not forget her wit, her sense of humor, or her smile. Hers was, indeed, a life well led. The family would like to thank Lena Manatan and Undra Khavchig from Caring Hands for their tireless dedication and affectionate caregiving these last few years. Per Gladys's wishes, there will be no services. The family welcomes you to post memories or final words to her Facebook page or celebrate her life by making a gift in her name to one of the above nonprofit organizations. https://bit.ly/HPREC-2009-07

To place a notice or provide information about HP/Agilent/Keysight retirees that you know, please email Bernard Bruand at <u>ba.sympathy@hpretirees.org</u> or refer to the HPREC Membership Directory for his phone number or mailing address. URLs in this Sympathy section are case sensitive.