Resources



Last update December 2024

HP provides the following resources to help you choose and use your benefits.

Resource	Online	Call
MyHPBenefits	www.myhpbenefits.com	Please refer to the HP Benefits Center information below.
Enroll in HP coverage, find providers, and get ongoing		center information below.
resources and contact information		
The HP Inc. U.S. Retiree Benefits Summary Plan Descriptions	Select the "Forms and Plan Information" tile on the MyHPBenefits home page.	n/a
Review the terms and		
conditions for participating in HP's benefit options		
HP Benefits Center	www.myhpbenefits.com	1-800-890-3100
Find general benefits information,	Select the blue "Need Help?"	Monday through Friday between
change passwords, get enrollment assistance	button at the lower-right side anywhere on MyHPBenefits to ask	6 a.m. and 6 p.m. Pacific Time
	questions.	Note: The HP Benefits Center will be closed on Thanksgiving Day,
		the day after Thanksgiving, the day after Christmas, the day
		after New Year's Day, and Martin Luther King Jr. Day.

Resource	Online	Call
Plan member services departments—	-non-Medicare-eligible	
Aetna	aetna.com	1-800-545-5810
Anthem BCBS	anthem.com/ca	1-800-364-3301
Cigna	cigna.com	1-888-806-5042 (or 1-800-244-6224 if you are currently enrolled with Cigna)
HMO options	See your medical option ID card for contact information.	
CVS Caremark To explore prescription coverage and costs for Aetna, Anthem BCBS, and Cigna medical options for 2025, select the HP medical option link that interests you. On the CVS Caremark site, to see how the drug is covered, enter your drug name, the dosage, and the name of your pharmacy. Please note: For HMOs or the Basic Comprehensive Medical Plan (CMP) option, please contact your carrier directly.	 Consumer Driven Health Plan with Health Reimbursement Account (CDHP w/HRA) Exclusive Provider Organization (EPO) High Deductible Health Plan (HDHP) Premium Preferred Provider Organization (PPO) Premium and Standard Comprehensive Medical Plan (CMP) Value Preferred Provider Organization (PPO) 	1-844-740-0599 Representatives are available 24/7, 365 days/year.
ComPsych	guidanceresources.com	1-844-819-4773
Access mental health and substance use services, also known as behavioral health services (for all medical options except for the	Select "Register" and use the Organization Web ID "HP." Please note: For the HMOs and the Base	sic CMP, please contact your
HMOs and the Basic CMP option)	carrier directly.	

Danasimas	Online	Call		
Resource	Online	Call		
Included Health (for non-Medicare eligible retirees and family	includedhealth.com/hp	1-855-633-9251		
members)	Download the Included Health app (available on the Apple App store	Available 24 hours a day, seven days a week		
Find answers about provider networks and support with more complex health care needs	and Google Play Store)			
Plan member services departments—Medicare-eligible				
Alight Retiree Health Solutions	retiree.alight.com/hp	1-800-975-0355		
		Monday through Friday between 6 a.m. and 6 p.m. Pacific Time		
UnitedHealthcare (UHC)	uhcretiree.com/hp	Medical/prescription drug 1-877-456-7240		
Medicare Advantage PPOs (Core or Plus)				
UnitedHealthcare	myuhc.com	Medical/prescription drug 1-877-468-1029		
Medicare Supplement PPO		3 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
Optum	liveandworkwell.com Select "browse as a guest with	UHC Medicare Advantage PPOs 1-800-453-8440		
Mental health and substance use	company access code" and enter	1-000-433-0440		
services, also known as behavioral health services (for the UHC plans above)	access code "HP."	UHC Medicare Supplement PPO 1-877-862-1158		
HMO options	See your medical ontion ID card for o	contact information. For prescription		
Three options	See your medical option ID card for contact information. For prescription drugs and mental health and substance use services, please contact your HMO directly.			
Medicare and Social Security				
Medicare	medicare.gov	1-800-MEDICARE (1-800-633-		
More information about Medicare Parts A, B, and D, including		4227); available 24 hours a day, seven days a week		
enrollment		(TTY 1-877-486-2048)		
Social Security Administration	ssa.gov	1-800-772-1213		
		Automated system available 24/7, agents available Monday through Friday between 8 a.m. and 5:30 p.m. (local time)		
		(TTY 1-800-325-0778)		

Resource	Online	Call	
Dental resources (COBRA or retiree coverage, depending on eligibility)			
MetLife	mybenefits.metlife.com/hp	1-888-878-6388	
Aetna	aetna.com	1-800-545-5810	
Vision resources (COBRA or retiree coverage, depending on eligibility)			
EyeMed Vision Care	eyemed.com	EyeMed Vision Care	
Group Legal Insurance			
ARAG	araglegalcenter.com (access code: 15641hpr)	1-800-762-3217	
Voluntary benefits (auto and home insurance)			
Farmers Insurance Group (formerly MetLife Auto & Home)	Farmers Insurance Group	1-888-925-3792	
Liberty Mutual	libertymutual.com/hp	1-800-216-5426	
HP Continuum for retiree news, events, networking, and more			
HP Continuum	hpcontinuum.com	n/a	
Retiree Gold Badge For a replacement gold badge order form	hpcontinuum.com/gold-badge (hover over "Benefits" and then select "Retiree Gold Badge")	n/a	
Retiree Purchase Program	hpcontinuum.com/purchase- program (hover over "Discounts" and then select "Retiree Purchase Program")	n/a	
HP Retiree Club Opportunities for HP, Agilent, and Keysight retirees and former employees to connect. The club plans events and publishes a newsletter.	hpcontinuum.com/retiree-club (hover over "Stay Connected" and then select "Retiree Clubs")	n/a	

Resource	Online	Call	
General HP resources			
HP branded merchandise	hpstore.com		
Retiree discounts	hp.savings.beneplace.com		
	For first-time users, pick your location and sign up using your email address and password of your choice. After signing up, you can directly access the site using your email and password. If you need assistance, select the "Contact Us" button at the bottom of your screen or send an email to: hpdiscounts@beneplace.com		
Hewlett-Packard Alumni Association (HPAA)	hpalumni.org		
Independent organization operated by former employees who volunteer their time (not endorsed or supported by HP)			
HP retirement benefits HP 401(k) Plan, HP Retirement Plan, HP Deferred Profit Sharing Plan (DPSP), HP Cash Account Pension Plan (CAPP), and EDS Retirement Plan			
HP Retirement Service Center at	netbenefits.com	1-800-457-4015	
Fidelity		(TTY for hearing- or speech- impaired: 711)	
HP Retirement Medical Savings Account (RMSA)			
HP Benefits Center	www.myhpbenefits.com	1-800-890-3100	
For questions and assistance	Select the blue "Need Help?" button at the lower-right side anywhere on MyHPBenefits to ask questions.	Monday through Friday between 6 a.m. and 6 p.m. Pacific Time (8 a.m. and 8 p.m. Central Time)	
Your Spending Account For online claims and account details	Your Spending Account website via the Reimbursement Accounts tab on www.myhpbenefits.com	1-800-890-3100	
Credit Union			
First Tech Federal Credit Union	firsttechfed.com	1-855-855-8805	